

Returns/ Exchange Note

**If you are unhappy with your purchase please fill out this form as explained below, within 7 days of delivery.**

♥ Next to the products listed below, mark whether you would like a **refund** or **exchange**.

♥ Please select a reason for your return from one of the reason codes.

♥ Contact us for a returns address and write on the front of the parcel.

♥ Enclose bottom half of form with your parcel and we will process within 24 hours of receipt.

♥ Please retain a proof of postage.

✂...................................

Order Date:

Order Number:

Customer Details:

**This returns policy does not affect your statutory rights.**

**Please ensure you return the goods in their original condition within 7 days.**

**For more information regarding our returns policy please visit the TERMS AND CONDITIONS at**

[**www.rhona-anne.com**](http://www.rhona-anne.com) **or Email: Sales@rhona-anne.com**

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| --- | --- | --- | --- | --- | --- |
| Quantity | Product Code | Description | Price | Refund | Exchange |
|  |  |  |  |  |  |
| Method of Payment | Reason Code | Reason for Refund/Exchange Code  **1.Too Big**  **2.Too Small**  **3.Too Long**  **4.Too Short**  **5.Not what I was expecting**  **6. Faulty**  **7. Wrong items delivered.**  **8. Items Missing**  **9. Style doesn’t suit** | Replacement Size | Replacement | Total |